

# Kyle Bush

Technical Writer • Instructional Designer • Technical Instructor

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## PROFESSIONAL SUMMARY

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Over ten years of experience turning complex software, regulatory, and manufacturing systems into documentation and training that people can actually use. Equally comfortable authoring API and implementation documentation, building e-learning curricula in Articulate/ADDIE, or standing up a documentation and training function from scratch. Skilled in MadCap Flare, DITA/XML, HTML/CSS, GitHub, and Confluence for content, and Articulate 360/Storyline, Adobe Captivate, and Camtasia for instruction. Track record of simplifying FDA-compliant regulatory content for diverse audiences and cutting content redundancy by over 60% through consistent structure and reusable templates.

## WORK EXPERIENCE

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### Principal Technical Writer (Contract) — Dana Incorporated, Fort Wayne, IN 12/2025 – 07/2026

- Authored, edited, and published standard operating procedures and implementation documentation for production floor employees and management across all business units.
- Produced visual training documentation for machine operation and maintenance, including step-by-step image guides and recorded instructional material.
- Established documentation and training standards for a corporate education function that previously lacked structure, defining project scope and content organization from scratch.

### Instructional Designer — Stryker, Fort Wayne, IN 01/2022 – 01/2025

- Authored implementation and system administration guides for healthcare technology software supporting 500+ users.
- Developed FDA-compliant regulatory documentation, simplifying complex regulations into user-friendly content and training for diverse internal and client audiences.
- Partnered with SMEs and corporate leaders to streamline documentation, reducing content redundancy by over 60% and ensuring consistency across teams.

### Instructional Designer — Vocera Communications, Fort Wayne, IN 10/2017 – 01/2022

- Created user guides, course content, and end-user training workflows for patient management software supporting thousands of users.
- Designed a full library of documentation and course templates that enabled efficient, consistent content and course development for future software releases.
- Built training processes and a scalable framework for content creation for a newly formed corporate education team, coordinating work among peers.

### Technical Writer — Extension Healthcare, Fort Wayne, IN 05/2015 – 10/2017

- Authored, edited, and published diverse technical documentation, including engineering design specs, customer manuals, and internal knowledge base articles, supporting 300+ users.
- Developed the company's first interactive training module for its flagship mobile client, integrating a fully simulated application into an online course.
- Managed enterprise-wide documentation repositories, overseeing internal knowledge spaces and external training portals for 100+ team members.
- Completed 500+ documentation tickets in an Agile/Scrum environment, including content creation, revision, and peer-reviewed accuracy checks within single-sprint deadlines.

## SKILLS & COMPETENCIES

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**Authoring & Documentation:** MadCap Flare, Markdown, DITA/XML (Oxygen), HTML/CSS, Confluence, API documentation, user guides, install & implementation guides, system administration guides, knowledge base articles, SOPs, document standards

**Instructional Design:** Articulate 360, Articulate Storyline, Adobe Captivate, Camtasia, Audacity, ADDIE/SAM, Bloom's Taxonomy, Kirkpatrick Model, curriculum & program development, storyboarding, microlearning, video instruction, training evaluation, LMS management (Cornerstone, Litmos, Edubrite, Blackboard)

**Technical:** GitHub, Jira, Python, JavaScript, Ruby, C++, Regular Expressions, AI tooling (ChatGPT, Claude.ai, Gemini, AI voiceover), Adobe Photoshop

**Domain & Process:** Healthcare IT, EHR systems, HIPAA, FDA-compliant documentation, Agile/Scrum, peer review, accessibility (508, WCAG), manufacturing operations

## EDUCATION & CERTIFICATIONS

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### Indiana University — Bloomington, IN

Bachelor of Science, Informatics Studies | Bachelor of Arts, English Literature

**Certifications:** Technical Writing One, Technical Writing Two, and Technical Writing for Accessibility (Google) | Prompt Engineering (FreeAcademy.ai) | Generative AI in Learning Design (Coursera)